

Appendix 2:

Australian Commission on Safety and Quality in Health Care Resources

Resources published by the Australian Commission on Safety and Quality in Health Care are available at: www.safetyandquality.gov.au.

A selected list of resources follows. Many of these resources are directly relevant to mental health service provision, particularly inpatient care.

Fact Sheets

- National Open Disclosure Standard
- Minimum data set for safety and quality
- Hospital assessment and review
- Adverse event rates
- Charting the safety and quality of health care
- Better practice guidelines on complaints management
- Credentialling and finding the scope of clinical practice
- Human Factors in Health Care
- Safety Innovations in Practice program
- 5 step correct patient, correct site, correct procedure protocol
- Incident Management Systems
- National Medication Chart
- Pharmaceutical Review: Improving Medication Safety in Hospitals
- Sentinel Events
- Ten Tips for Safer Health Care
- Introducing the Australian Council for Safety and Quality in Health Care

Recent publications

- Achieving Safety and Quality Improvements in Health Care – Sixth Report to the Australian Health Ministers' Conference
- Partnerships for health in action: promoting consumer and community involvement in health care improvement
- State and Territory Highlights: Improving Patient Safety
- The Governance of Health Safety and Quality – A Discussion Paper
- National Patient Safety Education Framework and Bibliography
- A Patient Safety Management Systems Checklist
- Clinical Handover and Patient Safety – Literature Review Report
- Safe Staffing Consultation Report

- Credentialling and Defining the Scope of Clinical Practice Handbook
- Charting the Safety and Quality of Health Care in Australia
- Standard for credentialling and defining the scope of clinical practice
- Better Practice Guidelines on Complaints Management for Health Care Services and accompanying Complaints Management Handbook
- Report on the Safety Innovations In Practice (SIIP) Program Mark II
- Setting the human factor standards for health care: Do lessons from Aviation Apply?
- Emerging Issues for Systems' Improvement: National Implications